

Housing Authority: South Hadley

Fiscal Year End (FYE): 12/31/2018
 Date AUP Conducted: 7/16/2019
 Executive Director: Heidi Heisler
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 CPA Phone: (413) 893-9585

A. Rent Collection / Tenant Accounts Receivable / Account Write-Offs
 Number of Category Exceptions: 0 Category Rating: No Findings

A. Rent Collection – Walk-through of sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of individual rent receipts to ensure all the following steps are being executed.	No Exception Found
1. Log of rent collected is complete, accurate and includes all necessary information.	NE
2. Post-dated checks for current amount due is not accepted payment by LHA.	NE
3. Trace amounts from receipt log to deposit slip for bank. Cash is deposited daily per DHCD guidelines (per Accounting Manual Sec. 8, p. 3). Except IF: LHA has only one administrative employee who deposits cash at least weekly.	NE
4. Reconcile tenant ledger with receipt log, bank deposit and General Ledger.	NE
5. What is on General Ledger matches bank statement (bank reconciliation) and Operating Statement and Balance Sheet (51-1 and 51-2 respectively).	NE
B. Rent Collection – Segregation of Duties	No Exception Found
1. Document and evaluate internal controls and segregation of duties for steps 1 to 5 above. For LHAs with only one administrative employee: if sufficient internal controls and segregation of duties are not in place, there are mitigating controls in place, such as reporting the frequency/amount of credit adjustments to the board or fee accountant.	NE
C. Rent Collection – Tenant Accounts Receivables (TAR)	No Exception Found
1. Aging of Tenant Accounts Receivable is matched to the General Ledger and to the Balance Sheet TAR (51-2).	NE
2. Draw a sample of uncollected TAR accounts (Small - 3, Med - 5, Large - 7, Very Large - 9). Rent Collection is in compliance with LHA rent collection policy (per Contract for Financial Assistance (CFA) and Management Plan IIIC).	NE
3. Allowance for Doubtful Accounts is determined in accordance with GAAP and LHA has evaluated estimate on annual basis. Reasonable allowance based on historical data. Repayment Agreements reconcile to the Balance Sheet/Operating Statements and are in accordance with DHCD policy.	NE
D. Account Write-Offs – Walk-through uncollected rent that was written-off.	Not Applicable
If no write-offs can be found, please select N/A option from drop down for both steps 1 and 2.	
1. Obtain detail of write-offs and verify that write-offs are in accordance with DHCD policy.	N/A
2. Documentation of Board approval to write-off account (board approval of write-off required per budget guidelines for Acct #4570 - Collection Loss).	N/A

Exceptions Noted:	None
Internal Control Recommendation:	None
Authority's Response:	N/A

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B. Payroll/Fringe Benefits	
Number of Category Exceptions: 1	Category Rating: Operational Guidance
A. Wage Reconciliation	Exception Found
1. Verify analytically (not to exact amount) that FYE-end wages gross payroll reported on the LHA's General Ledger for all programs and all employees matches actual wage amounts reported on Forms 941 and WR-1 (state and federal filings).	NE
2. Look at DHCD-approved budget <i>Schedule of All Salaries and Positions "Report"</i> in HAFIS and identify five highest paid salaries from all funding sources. Verify analytically (within % ANUEL increase for that year - exclude overtime in calculation for maintenance employees) that it matches the amount reported at FYE on the LHA's Top 5 Compensation Form (LHA should have a copy on file). Verify the amount reported on the Top 5 Compensation Form matches <u>exactly</u> the amount reported on reconciled Form 941 and the corresponding state online submission (mass.gov/lwd/unemployment-insur/employers/).	NE
3. LHA is in possession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract signed by the LHA, Executive Director and DHCD.	E
B. Select a Single Pay Period:	No Exception Found
1. Trace timesheets/timerecards to the payroll register.	NE
2. Test for completeness and accuracy.	NE
3. Proper controls and approvals are in place, i.e. employees sign timesheets, the Executive Director signs off on employee timesheets, and the Executive Director maintains a timesheet.	NE
C. Obtain a compensated absences liability schedule:	No Exception Found
1. Test for consistency with personnel policy (personnel policy required per Contract for Financial Assistance (CFA) and Management Plan IIa2) and reconcile to Balance Sheet (51-2) and General Ledger. If AUP conducted after 9/30/17, personnel policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused sick leave at the end of employment per PHN 2017-14. Verify analytically future liabilities for employee benefits (particularly GASB 45 and GASB 68) are properly reflected on Operating Statement (51-1) and Balance Sheet (51-2). If GASB 68 actuarial reports were not received by the LHA in time for year-end financial statements, it is OK for LHA to report last year's GASB 68 numbers.	NE
2. Proper controls and approvals are in place, i.e. Executive Director approves employee compensated absences.	NE
3. Compensated absences should be tracked apart from the timesheets, and verification with timesheets should be performed.	NE
4. Accrued and Accumulated leave time matches. Time is accruing as it should.	NE
Exceptions Noted:	<i>The Firm found that the Authority does not currently have a DHCD-approved executive contract.</i>
Internal Control Recommendation:	<i>The Firm recommends the Authority follow up with DHCD about the status of the Executive Director contract.</i>
Authority's Response:	<i>Executive Directors personal file could not be found in office.</i>

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C. Accounts Payable/Disbursements	
Number of Category Exceptions: 1	Category Rating: Operational Guidance
A. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of operating and capital expenditures (at least 1 of each type if have). 1. Approval and Segregation of Duties 2. Accuracy 3. Supporting Documentation 4. Allowability 5. Allocation 6. Classification	No Exception Found NE NE NE NE NE NE
C. Select a sample (Small - 6, Med - 10, Large - 14, Very Large - 18) of credit card/debit card statements. If no credit/debit expenditures can be found, please select N/A option from drop down for <u>all</u> steps 1 to 8. 1. Approval and Segregation of Duties 2. Accuracy 3. Supporting Documentation (CPAs: include date, description of charge and amount of transaction for each purchase missing documentation below) 4. Allowability 5. Allocation 6. Classification 7. No Sales Tax Paid 8. Card is in Housing Authority name; not Executive Director (or any other staff member) name.	Exception Found NE NE NE NE NE E NE
D. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of employee reimbursements (include at least one travel reimbursement). 1. Approval and Segregation of Duties 2. Accuracy 3. Supporting Documentation 4. Allowability 5. Allocation 6. Classification	No Exception Found NE NE NE NE NE NE
Exceptions Noted:	<i>The Firm found one sampled credit card purchase where sales tax had been paid.</i>
Internal Control Recommendation:	<i>The Firm recommends the Authority provide it's sales tax exemption certificate to all applicable vendors and monitor invoices to be sure sales tax is not charged or paid.</i>
Authority's Response:	<i>Sales tax is being monitored in all bills.</i>

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D. Inventory (Fixed Assets)	
Number of Category Exceptions: 1	Category Rating: Operational Guidance
A. Obtain a copy of the depreciation schedules/fixed asset listing: <ol style="list-style-type: none"> 1. Inventory listing includes both capitalized and non-capitalized items (such as refrigerators, stoves, community room equipment, office equipment, etc.) of \$1,000 or more. It also includes all necessary information, including a tag with an LHA-assigned number for all assets of \$1,000 or more (and all refrigerators and stoves of any value). 2. Depreciation schedule/fixed asset listing includes all relevant assets of \$5,000 or more. It also includes all necessary information to sufficiently identify an asset. For vehicles, that includes the make/model/year and for modernization jobs the Fish number. 3. Items on depreciation schedule/fixed asset listing are being accurately depreciated. 4. Reconcile depreciation schedule/fixed asset listing to Form 51-1 (Operating Statement) and General Ledger and evaluate for completeness and sufficiency of detail. 5. Verify analytically that items listed still exist and are in possession of LHA. 6. Assets are appropriately allocated between Federal and State on General Ledger, Operating Statement (51-1), and depreciated according to which funds were used for purchase. 	Exception Found E NE NE NE NE NE
B. Capitalization Policy <ol style="list-style-type: none"> 1. Verify capitalization policy is within state established limits (per Accounting Manual, Sec. 16, p.3). 	No Exception Found NE
C. Vehicles <ol style="list-style-type: none"> 1. Confirm vehicles are listed on fixed asset listing, and trace vehicles listing to insurance policies. 	No Exception Found NE
Exceptions Noted:	<i>The Firm was not able to view all of the inventory listing because the Authority is in the process of changing it's system and the old system could not be accessed.</i>
Internal Control Recommendation:	<i>The Firm recommends the Authority continue to enter all necessary information into the new inventory system for both capitalized and non-capitalized items of \$1,000 or more, and all refrigerators and stoves of any value.</i>
Authority's Response:	<i>I.T. Computer Tech Greg Rogers was contacted. All Sharp computer Inventory has been recovered. The old system was fully recovered. All inventory is being transferred into the new system.</i>

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E. Procurement/Public Bidding for Goods and Services	
Number of Category Exceptions: 1	Category Rating: Operational Guidance
<p>For A to C below, examine the cash disbursements journal (or check register) as well as the contract register and identify purchases of goods and services during the year that should have been competitively procured. From these purchases that should have been competitively procured, select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of known or possible procurements valuing \$10,000 or more; if possible when selecting the sample, include at least one procurement valuing \$10,000 to \$35,000 and one procurement valuing \$35,000 or more (for goods and services for MGL c. 30B only). If any in the sample were not competitively procured, enter as an exception in A. For sampled purchases that went through procurement, follow procedures under B or C below depending on the size of the procurement.</p>	
<p>A. Competitive Procurement When Required</p> <p>1. Verify that sampled purchases for goods and services that should have been competitively procured as defined per MGL c. 30B were competitively procured.</p>	<p>No Exception Found</p> <p>NE</p>
<p>B. Known procurements valuing (pre 11/7/16 - \$10,000 up to \$35,000 OR post 11/7/16 \$10,000 up to and including \$50,000) (for goods and services for MGL c. 30B only). If no procurement can be found valuing \$10,000 up to \$35,000, please select N/A option from drop down for each step 1 - 7 below.</p> <p>1. (pre 11/7/16) Proper selection based on MGL c.30B s.5 IFB requirements/(post 11/7/16) Proper selection based on MGL c.30B s.5 solicitation of quotes requirements.</p> <p>2. (pre 11/7/16) Documentation of solicitation of at least three oral or written quotes/(post 11/7/16) Documentation of a written purchase description with solicitation of <u>written</u> quotes from at least three persons.</p> <p>3. Contract is DHCD-approved template or developed by LHA (not a vendor contract).</p> <p>4. Contract was for not more than 3 years unless majority board vote allowed it to be longer.</p> <p>5. Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff member, usually Executive Director.</p> <p>6. Contract did not go through automatic renewals unless renewals were part of the original procurement.</p> <p>7. LHA Procurement Policy exists (per Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements mentioned in 1 to 6 above.</p>	<p>Not Applicable</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>N/A</p>
<p>C. Known procurements valuing (pre 11/7/16 - \$35,000 or more OR post 11/7/16 more than \$50,000) (for goods and services for MGL c. 30B only). If no procurement can be found in this value range, please select N/A option from drop down for each step 1 - 8 below.</p> <p>1. Proper selection based on MGL c.30B s.5 IFB requirements or MGL c.30B s.6 RFP requirements. (post 11/7/16 only: If using MGL C.30B s.6 RFP requirements, LHA must have a Chief Procurement Officer (CPO) conduct the procurement under c.30B s.6.)</p> <p>2. (pre 11/7/16) Documentation of Newspaper advertisement two week prior to bidding process/(post 11/7/16) Documentation of Newspaper advertisement, LHA's Office and COMMBUYS two weeks prior to bidding process.</p> <p>3. If contract was for over \$100K, it was advertised in the Goods & Services Bulletin.</p> <p>4. If IFB, contract award went to lowest bidder. If RFP, contract went to lowest bidder or letter explaining why went with another bidder.</p> <p>5. Contract is DHCD-approved template or developed by LHA (not a vendor contract).</p> <p>6. Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff member, usually Executive Director.</p> <p>7. Contract did not go through automatic renewals unless renewals were part of the original procurement.</p> <p>8. LHA Procurement Policy exists (Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements mentioned in 1 to 7 above.</p>	<p>Exception Found</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>E</p> <p>NE</p>
<p>D. Obtain a copy of the contract register and verify:</p> <p>1. Contract register exists and includes all modernization as well as goods and services contracts (per Accounting Manual, Sec. 6, p.12)/PHN 2017-14.</p> <p>2. For each contract, it includes the following information: contractor, description, active/inactive, start date, end date, extensions available, contract award amount, change orders amount, contract expenditures to date and remaining value.</p> <p>3. Evaluate for completeness by analyzing the cash disbursements journal against the contract register.</p>	<p>No Exception Found</p> <p>NE</p> <p>NE</p> <p>NE</p>
<p>Exceptions Noted:</p>	<p>The Firm and current staff were not able to find documentation of the board vote for contract approval for one sampled procurement. For another sampled procurement the Firm and current staff were able to find documentation of the board vote for contract approval but could not locate documentation for the other necessary items.</p>
<p>Internal Control Recommendation:</p>	<p>The Firm recommends the Authority obtain and retain all necessary documentation in an easily accessible location for it's procurements.</p>
<p>Authority's Response:</p>	<p>Going forward The Authority will keep all Board Votes marked in file cabinet. All meeting notes will be kept in filing cabinet as well.</p>

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F. Cash Management and Investment Practices	
Number of Category Exceptions: 0	Category Rating: No Findings
A. Pull a mid-year and year-end bank statements:	No Exception Found
1. Test the monthly bank reconciliation to ensure that the following two match: General Ledger and bank statements (exclude deposits of rent collected as this was covered earlier).	NE
2. Checks that have been issued and marked on General Ledger but have not been cashed (not on bank statement), known as checks in transit are identified as a part of the reconciliation process.	NE
B. Bank and Investment Accounts	No Exception Found
1. Verify that banking and investment accounts are properly insured or collateralized (per Accounting Manual Sec. 16, p.7)	NE
Exceptions Noted:	None
Internal Control Recommendation:	None
Authority's Response:	N/A

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G. Operating Subsidy	
Number of Category Exceptions: 0	Category Rating: No Findings
A. Obtain copy of DHCD-approved budget exemptions.	
If no DHCD-approved exemptions, please select N/A option from drop down for step 1 below.	
1. Compare DHCD-approved budget exemptions for direct reimbursement (as found in the ANUEL & Subsidy Worksheet - Section 8) to LHA record of actual expenses to the General Ledger.	No Exception Found NE
B. Revenue Reconciliation	
1. Reconcile revenue to the General Ledger. Compare revenue reported in Accounts #3110, #3190, #3610 and #3690 in the Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.	No Exception Found NE
C. Utility Reconciliation	
1. Reconcile utilities to the General Ledger. Compare utilities reported in Account #4300 on the Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.	No Exception Found NE
Exceptions Noted:	None
Internal Control Recommendation:	None
Authority's Response:	N/A

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H. Annual Rent Calculation and Compliance	
Number of Category Exceptions: 3	Category Rating: Corrective Action
To conduct A through D below, select a sample (Small LHA - 5, Medium LHA - 10, Large or Very Large LHA - 15) of tenant files (from programs 200, 667, 705); if the LHA has multiple property managers, at least one file should be selected per manager. Conduct A to C and E, if have MRVP, sample 10% (min:1 max:15) of leased MRVP units.	
A. Obtain the rent roll and HAP roll:	No Exception Found
1. Verify analytically the completeness of the resident population. (Rent roll and HAP roll support what is reported on Operating Statement Form 51-1).	NE
B. Timeliness of Annual Rent Calculation	Exception Found
1. Verify timeliness of annual rent redetermination (occurs one year from move-in date or last annual recertification). Except IF: LHA can produce DHCD waiver for Chapter 667 annual rent redetermination requirement and has done rent redetermination once within 2 years of move-in date or last annual recertification).	E
C. Accuracy of Rent Calculation	Exception Found
1. Test rent calculation for proper verification of income, expenses and deductions.	NE
2. Verify family composition for allowance purposes.	E
3. Documentation of income, exclusions from income, and deductions.	NE
D. Timeliness of Notifications Regarding Rent Changes	No Exception Found
1. Verify notification of rent redetermination sent at least 60 days prior to effective date (see 760 CMR 6.04 (4)(b)).	NE
2. Verify Notice of Rent Change sent no less than 14 days prior to effective date (see 760 CMR 6.04 (4)(e)).	NE
3. Verify timeliness and proper execution of Lease Addendum (see 760 CMR 6.06 (5)(q)).	NE
E. MRVP Documentation (starting with AUPs conducted after 7/31/17)	Exception Found
1. MRVP file has Certificate of Fitness (COF).	E
2. MRVP file has Letter of Compliance for Lead Paint if child <6 years old and building built prior to 1978 with no new construction permit.	NE
3. MRVP file has Proof of Ownership which is either 1. Deed/Online Printout from Registry of Deeds or 2. Proof of Insurance or 3. Tax Documents.	NE
4. MRVP file has W9.	NE
Exceptions Noted:	B1.) The Firm found the annual recertification for one sampled MRVP tenant occurred more than one year from the previous recertification. C2.) The Firm found one sampled elderly tenant did not receive a \$300 deduction for their spouse. E1.) The Firm did not find a Certificate of Fitness for one sampled MRVP tenant.
Internal Control Recommendation:	B1.) The Firm recommends the Authority ensure that annual recertifications are completed within one year of the last annual recertification. C2.) The Firm recommends the Authority review tenant files to ensure all proper deductions are given during the annual rent recertification process. E1.) The Firm recommends the Authority retains in its files a Certificate of Fitness for all MRVP tenants.
Authority's Response:	B1.) The MRVP tenants Rent Recertification have been sent out and new rent will be reflected on October 1, 2019. E1.) Inspections have been scheduled, however after calling DHCD State Rental Assistance it was found the Authority is not responsible for yearly inspections only initial inspection is required upon move-in.